

Thursday, September 1, 2016 5:02 PM

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<http://itosupport.gov.bm/assystweb/application.do#eventsearch%2FEventSearchDelegatingDispatchAction.do%3Fdispatch%3DloadQuery%26showInMonitor%3Dtrue%26context%3Dselect%26queryProfileForm.columnProfileId%3D1%26queryProfileForm.queryProfileId%3D52>

General Search | Event Search

Item	Reference	Alert	Affected Name	Section	Severity	Product	Category	Date Logged	Time Logged	Resolution Due	Date Resolved	Item	Building	SVD Assigned
	F1153		Rajy Sank	SEARCH	CRITICAL	APPLICATION	SLOW	8/17/16	11:21:36 AM	8/18/16 10:00 AM		OTHER APP -	SCPHANO	SVD Assigned
	F1152		Su-LOT (Ex-1)	CUSTOMS	LOW	SERVERS	FAULT	8/17/16	09:38:42 AM	8/18/16 10:00 AM	7/15/16 12:39 PM	NO-COUSE	ONE	CHANCE SUPPORT
	F1151		014 BARRA	ITO	CRITICAL	NETWORK	FAULT	7/5/16	03:32:20 PM	7/15/16 2:00 PM	7/27/16 10:34 AM	INTERNET - QLE	CHANNEL	MANAGER
	F1150		014 BARRA	ITO	NORMAL	TELEPHONE	FAULT	7/5/16	12:55:44 PM	7/15/16 10:56 AM		DESKPHONE	CHANNEL	TELEPHONE
	F1149		014 BARRA	ITO	NORMAL	DEVICE/ST	FAULT	6/24/16	12:30:24 PM	6/24/16 1:00 PM		OTHER DEVICE	CHANNEL	BUSINESS VISIT
	F1148		014 BARRA	ITO	NORMAL	APPLICATION	FAULT	6/20/16	01:51:47 PM	6/20/16 9:00 AM	6/25/16 12:25 AM	OTHER APP -	CHANNEL	MANAGER
	F1147		Lyticoura Station	ITO	SCHEDULED	EMAIL	FAULT	4/15/16	04:39:00 PM	4/16/16 11:00 AM	6/25/16 11:05 PM	MAIL -SERVER	CHANNEL	CHANNEL

1-7477200

1-7477200

General Search | Event Search

ANNEX I

Thursday, September 1, 2016 4:33 PM

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<http://itosupport.gov.bm/assystweb/application.do#eventsearch%2FEventSearchDelegatingDispatchAction.do%3Fdispatch%3DloadQuery%26showInMonitor%3Dtrue%26context%3Dselect%26queryProfileForm.columnProfileId%3D1%26queryProfileForm.queryProfileId%3D52>

General Search | Event Search

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General Search Event Search											My Team Management			
Status	Reference	Alert	Affected Name	Section	Severity	Product	Category	Date Logged	Time Logged	Resolution Due	Date Resolved	Escalation	Building	SVD Assigned
OK	65501		Eva Dennis Dr	CABINET	NORMAL	DEVELOP	FAULT	6/1/16	04:36:22 PM	6/1/16 11:58 AM		ESC/STOP	CABINET	DEV/ESC/FFC/RT
OK	65500		Tric. Terrace	ENVIRON/PROTECT	LOW	EMAIL	FAULT	6/1/16	04:34:40 PM	6/1/16 3:38 PM	6/1/16 3:43 AM	OUTLOOK-E	CC/DEV/EL	CM/ANAGER
OK	65502		Daniel Daniels Karanovic	GPO	NORMAL	SECURITY	FAULT	6/1/16	01:54:08 PM	6/1/16 3:54 PM		DEV/IE	GPO	NET/DEV/S/FP
OK	65503		Anthony Septhor J	FIN/AGIST	NORMAL	SECURITY	FAULT	6/1/16	12:47:00 PM	6/1/16 4:17 PM	6/1/16 3:32 AM	APP/ICATION	GLOBAL	CM/ANAGER
OK	65507		Boris Jovcic	UNDEVAL	LOW	APP/ICATION	FAULT	6/1/16	11:09:11 AM	6/2/16 3:09 AM		OTHER/APP	GLOBAL	DEV/ESC/FFC/RT
OK	65500		Costa, Patricia	GPO	LOW	EMAIL	FAULT	6/1/16	06:50:19 AM	6/1/16 9:39 AM	6/1/16 11:54 AM	OUTLOOK-E	GPO	CM/ANAGER
OK	65505		Edith Eleana J	PROJECT/MS/IT &	CRITICAL	DEVELOP	DOWN	6/1/16	06:32:51 AM	6/1/16 4:32 PM		ESC/STOP	GPO	NET/DEV/S/FP
OK	65504		Sanson, Erika	CORRECTIONS	NORMAL	DEVELOP	FAULT	6/1/16	06:32:58 AM	6/1/16 10:21 PM	6/1/16 10:43 AM	ESC/STOP	FF/IN/F/AN	CM/ANAGER
OK	65501		Wendy Alexander	LEGAL/AD	NORMAL	DEVELOP	FAULT	6/1/16	01:35:54 PM	6/2/16 3:53 AM	6/1/16 11:16 AM	ESC/STOP	IN/3/WL	CM/ANAGER
OK	65502		Ferdinand Victor R	CONSULT/AN	NORMAL	DEVELOP	FAULT	6/1/16	10:51:20 AM	6/1/16 2:21 PM	6/1/16 10:33 AM	MOBILE/APP	EURO/VAL	CM/ANAGER
OK	65501		Ferdinand Victor R	WAE	NORMAL	NETWORK	SLOW	6/1/16	10:18:14 AM	6/1/16 2:17 AM		OFFICE	QUARRY	NET/DEV/S/FP
OK	65503		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65502		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65509		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65508		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65507		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65505		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65504		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65503		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65502		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65501		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65500		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER
OK	65507		Brigitte, Michael A	GPO	NORMAL	TELEPHONE	FAULT	6/1/16	10:30:39 AM	6/1/16 6:02 AM	6/1/16 12:19 PM	ESC/PHONE	GPO	CM/ANAGER