

S101604

Logged by Vernae Lima, Service Support on 5/31/16 3:02 PM

Details

Affecting: i Lima, Vernae, Tel: 4248, Email: vslima@gov.bm
 Reported By: i Lima, Vernae, Tel: 4248, Email: vslima@gov.bm
 Location: Channel House
 Department: Information Technology Office
 Item: i Active Directory, Account Administration Services
 Item B: i
 SLA: Acct Admin SLT , Resolution Due: 6/3/16 12:02 PM
 Category: Change User Account , Seriousness: Routine, Priority: Routine
 Assigned: Queue Manager
 Callback Remark:
 Required by:

Summary

Description

For changes to be made to Accountant General OU.

- user accounts

- groups

Additional Information

Linked Events

Group: TASK;R100656 Change
 ;R100753 Change

Linked Items

Linked Users

History

Action	Action by	Assigned	Remarks
Close * 6/4/16 5:00 AM	Helpdesk Admin Service Support	Affected User	Auto Closed by ITO Operations
			Auto Closed by ITO Operations
Linked to Event Group 5/31/16 3:44 PM	Vernae Lima Service Support		Added to Linked Event Group: TASK Description:
			Added to Linked Event Group: TASK Description:
Assign Internal 5/31/16 3:43 PM	Vernae Lima Service Support	Queue Manager	
Close to pending * 5/31/16 3:43 PM	Vernae Lima Service Support	Queue Manager	Complete
			Complete

Action	Action by	Assigned	Remarks
Acknowledge 5/31/16 3:43 PM	Vernae Lima Service Support		<p>The following user account have been completely disabled, moved to disabled OU and hidden from GAL.</p> <ul style="list-style-type: none"> - S. Basden - J. Rechner - C. Scott - D. Williams - ACG Student 01-20,24,25 <p>Groups have been modified as follows:</p> <ul style="list-style-type: none"> - disabled users have been removed from all associated groups
Additional Information * 5/31/16 3:03 PM	Vernae Lima Service Support		<p>The following user account have been completely disabled, moved to disabled OU and hidden from GAL.</p> <ul style="list-style-type: none"> - S. Basden - J. Rechner - C. Scott - D. Williams - ACG Student 01-20,24,25 <p>Groups have been modified as follows:</p> <ul style="list-style-type: none"> - disabled users have been removed from all associated groups <p>From: Francis, Anthony Sent: Monday, May 23, 2016 12:06 PM To: Lima, Vernae <vslima@gov.bm> Cc: Saunders, Tekea A. <tasaunders@gov.bm>; Morrison-Shakir, Dionne A. <damorrison@gov.bm> Subject: FW: Accountant General Cleanup - R100656</p> <p>Please find the changes and deletions in the enclosed spreadsheets. In addition please also make the changes listed below.</p> <p>Remove – Alesha Anderson Change Title – Reneka Smith – Management Accountant Ziafra Wade – Davis – Bank Reconciliation Administrator</p> <p>From: Francis, Anthony Sent: Monday, May 23, 2016 12:06 PM To: Lima, Vernae <vslima@gov.bm> Cc: Saunders, Tekea A. <tasaunders@gov.bm>; Morrison-Shakir, Dionne A. <damorrison@gov.bm> Subject: FW: Accountant General Cleanup - R100656</p> <p>Please find the changes and deletions in the enclosed spreadsheets. In addition please also make the changes listed below.</p> <p>Remove – Alesha Anderson Change Title – Reneka Smith – Management Accountant Ziafra Wade – Davis – Bank Reconciliation Administrator</p>
Previous Description 5/31/16 3:02 PM	Vernae Lima Service Support	Vernae Lima Service Support	<p>Description: Value changed from For changes to be made to Archives OU.</p> <ul style="list-style-type: none"> - user accounts - groups to For changes to be made to Accountant General OU. - user accounts - groups <p>Description: Value changed from For changes to be made to Archives OU.</p> <ul style="list-style-type: none"> - user accounts

Action	Action by	Assigned	Remarks
<ul style="list-style-type: none"> - groups to For changes to be made to Accountant General OU. - user accounts - groups 			
Attachment Added 5/31/16 3:02 PM	Vernae Lima Service Support		ACG - Groups.xls Event: [S101604]
			ACG - Groups.xls Event: [S101604]
Attachment Added 5/31/16 3:02 PM	Vernae Lima Service Support		Accountant General.xls Event: [S101604]
			Accountant General.xls Event: [S101604]
Assign Internal 5/31/16 3:02 PM	Vernae Lima Service Support	Vernae Lima Service Support	